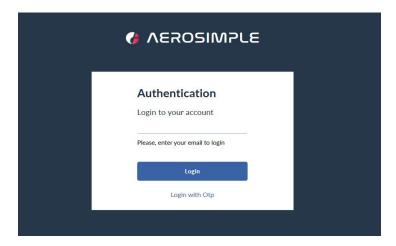


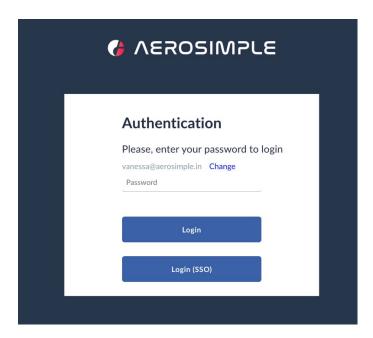
How to access the Company (Supplier) Portal?

Registered users will be able to access the portal using this link: <u>portal.aerosimple.com</u> *Note*: Please contact the Airport staff if you need access to the portal.

On the portal page, log in with your email address and the default password set by WSI Training Standards Team.



Enter your email address.

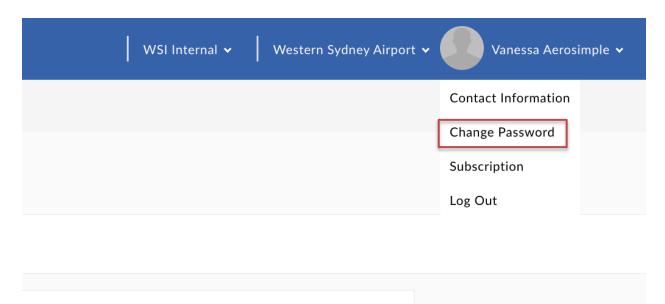


Enter your password.

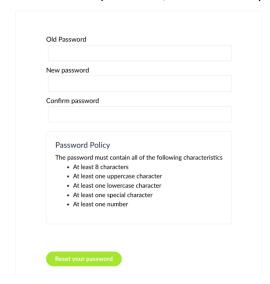


How to change your password?

Once logged in, you can click on your name in the top right hand corner of the blue bar. The drop down menu will show you the second option of "Change Password".



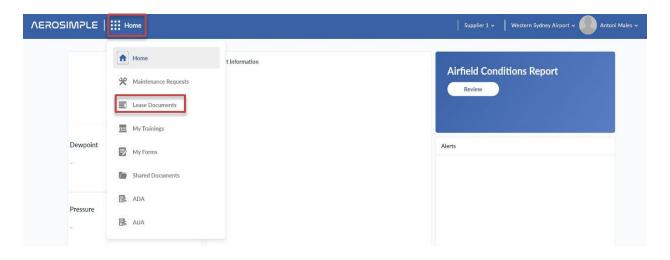
Fill out the old password, and then new password twice. Please follow the password policy.



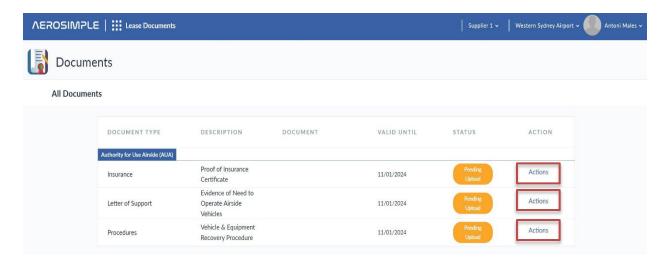


Company Documents

From the 'Home' menu, click on 'Lease Documents.



Work through each document type, users are required to upload supporting documents.

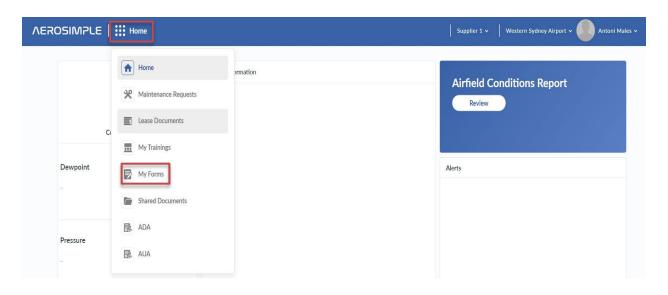


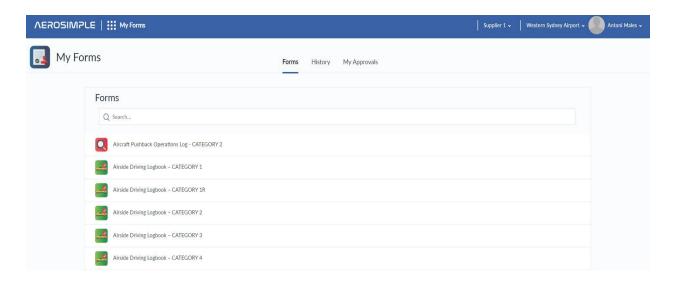
Note: By default, the system will align your validity of AUA permits to the Insurance expiry.



Submitting Forms

From the 'Home' menu, click on 'My Forms'





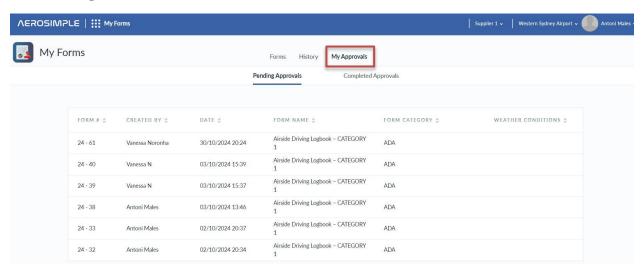
To submit a form for review, user must click 'Submit' to begin.

Applicant - Airside Driving Logbook & Aircraft Pushback Operations Log

- The respective form must be completed with acknowledgement and authorisation of company trainer.
- Applicant must export and save the aircraft pushback operations log with the ADA application.



Reviewing Forms



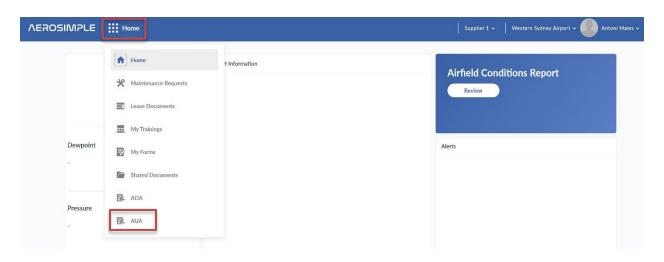
To review a form, user must click 'My Approvals' to begin review.

- Forms for your review will be listed here.
- Company Endorsed trainers will need to review their own portal.

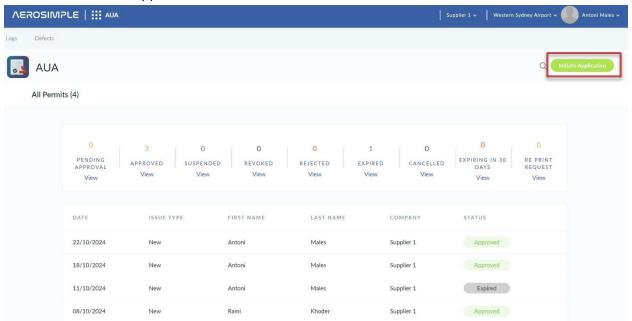


Initiating an AUA Application

From the 'Home' menu, click on 'AUA'



Click on the 'Initiate Application' button.



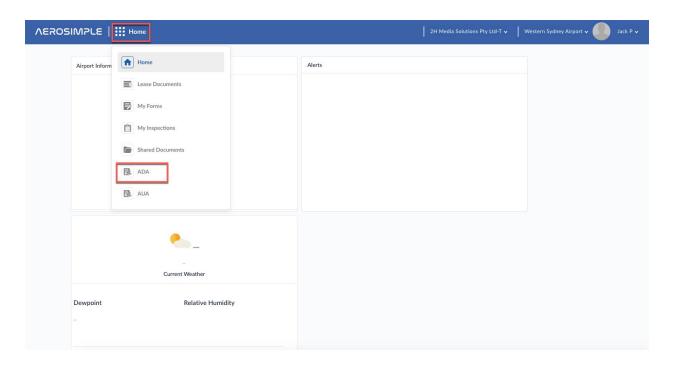
To initiate an AUA application, enter the following details:

- User must fill out the Application form, supply accurate vehicle and operating information.
- Provide Certificate of Registration for State or Territory Vehicles.
- Acknowledgement of Authority for Use Airside application.
- Sign the application.
- Click on the 'Submit' button to complete the action.

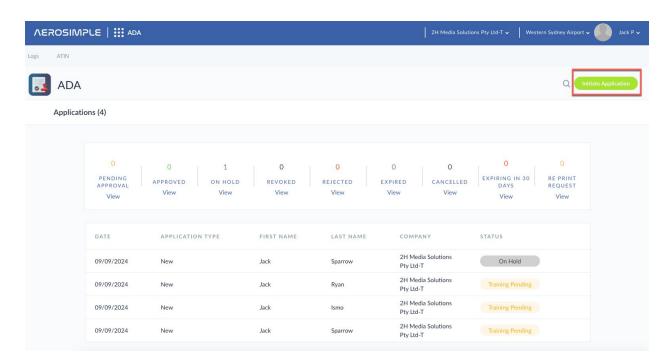


Initiating an ADA application

From the 'Home' menu, click on 'ADA'.



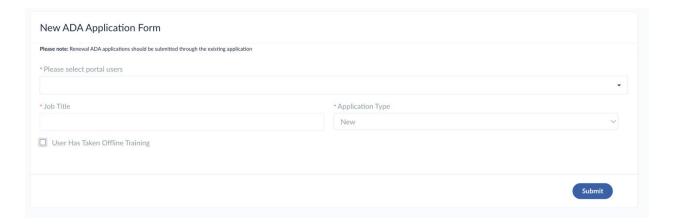
Click on the 'Initiate Application' button.



To initiate an ADA application, enter the following details:

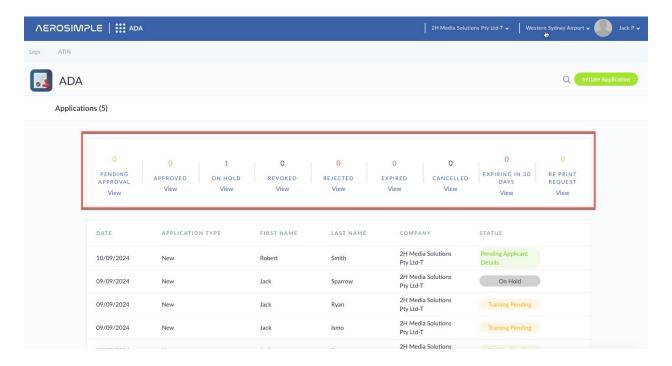


- User needs to select the applicant from the drop down list of users.
- Check the box 'User has taken offline training'. No need to upload any document or attachment.
- Click on the 'Submit' button to complete the action.



Viewing ADA applications

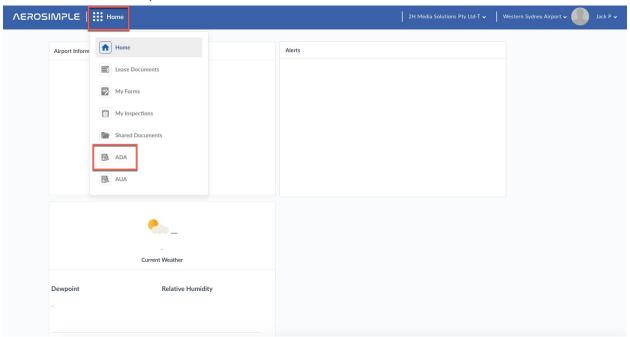
Users can view applications based on different summary views like 'Pending Approval', 'Approved', 'On Hold', 'Revoked', 'Rejected', 'Expired', 'Canceled', 'Expiring in 30 days', 'Reprint Request' view.



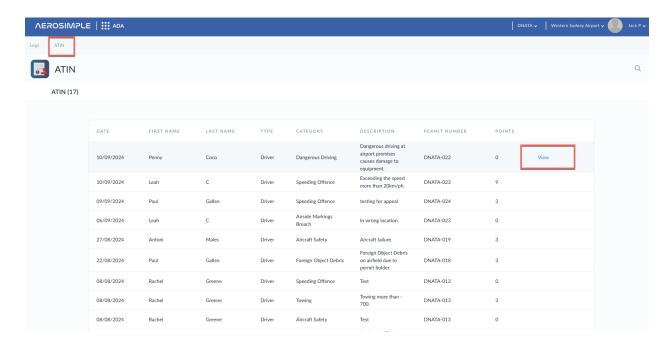


Viewing and Appealing ATINs

From the 'Home' menu, click on the 'ADA'.

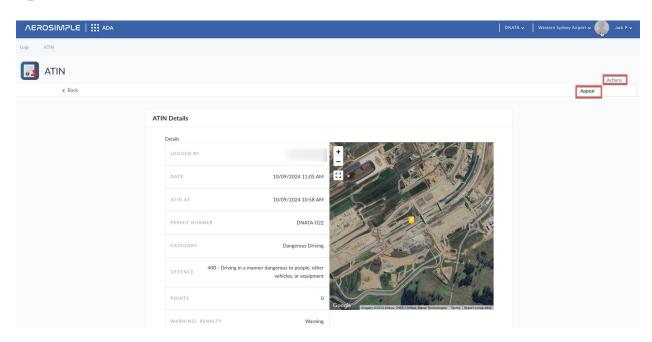


Navigate to the 'ATINs' tab, hover your mouse over an entry, and click on 'View'.

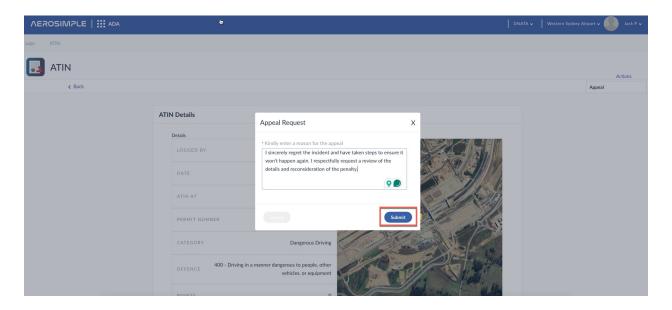


Click on 'Actions' and choose the 'Appeal' option from the drop-down.





A popup box will display to enter a reason for the appeal and click the 'Submit' button to confirm the action.



Once submitted, the appeal request will appear on the ATINs details page and move to the 'Under Appeal' view, awaiting review by the airport staff for further action.



ATIN Details Details LOGGED BY Indu Aerosimple DATE 10/09/2024 11:05 AM ATIN AT 10/09/2024 10:58 AM PERMIT NUMBER DNATA-022 CATEGORY Dangerous Driving 400 - Driving in a manner dangerous to people, other OFFENCE vehicles, or equipment POINTS 0 WARNING/ PENALTY Warning DESCRIPTION

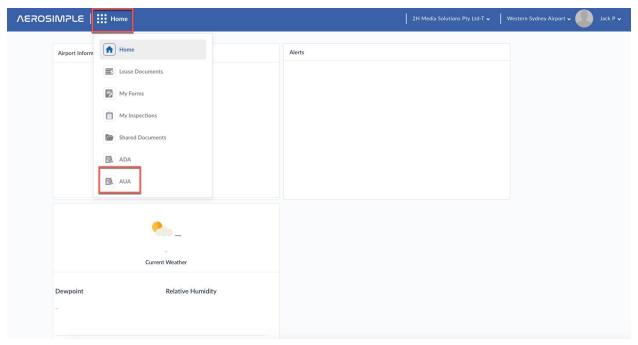
Dangerous driving at airport premises causes damage to equipment.

I sincerely regret the incident and have taken steps to ensure it won't happen again. I respectfully request a review of the details and reconsideration of the penalty.



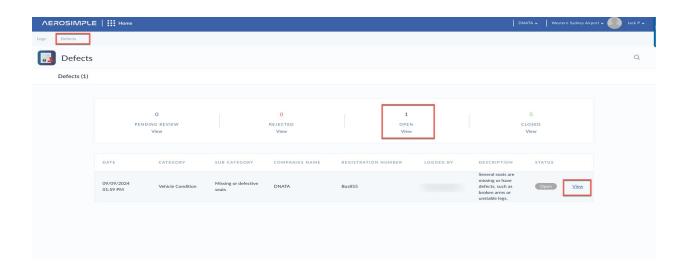
Viewing and Responding to Defects

From the Home menu, navigate to the 'AUA'.



Click on the 'Defects' tab. Then, select 'Open View.'

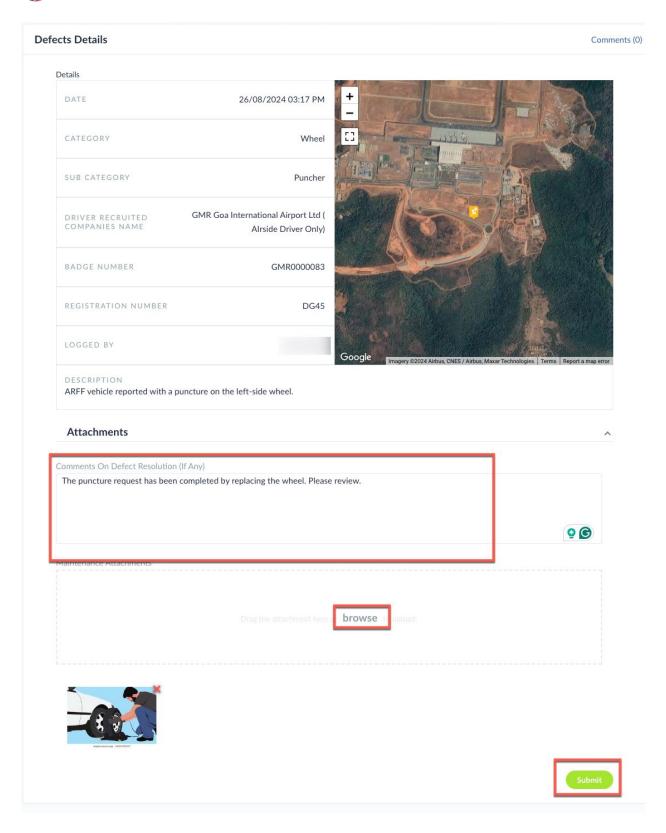
Hover over an open application and click on 'View' to access the details.



Add comments on the resolution (if any) and click on 'Browse' to upload attachments.

Click on the 'Submit' button to complete the action.





Once submitted, the application will move to the 'Pending Review' for airport staff to review.



